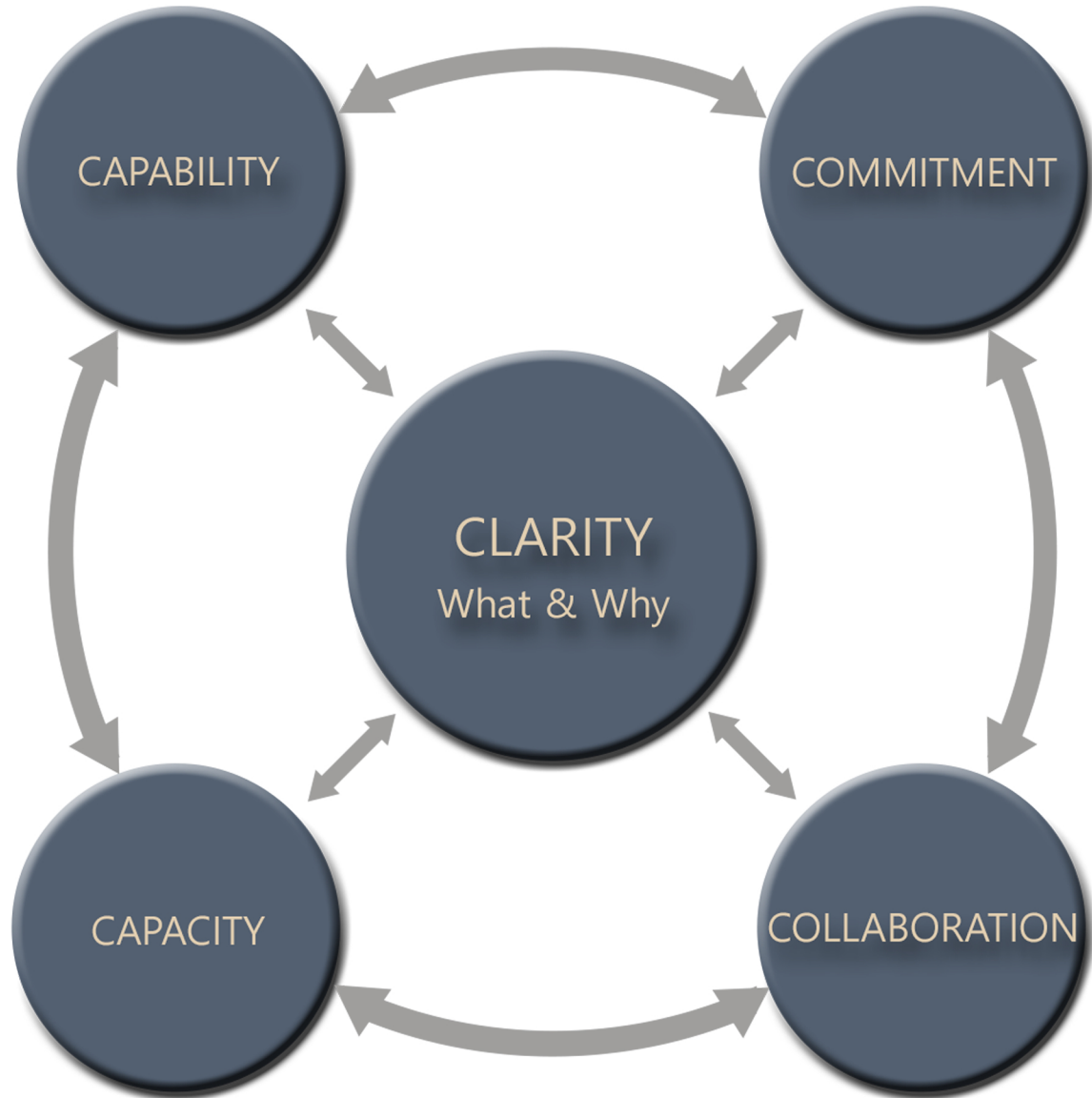


5Cs - The Results Model



THINKING FOCUS